



ANNUAL REPORT

Tarrant County's Credit Union

20
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BOARD OF DIRECTORS



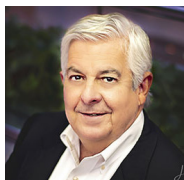
Alan Thomas,
Chairman
Term expires
March 2021



Craig Maxwell,
Vice Chairman
Term expires
March 2021



Judy McDonald,
Treasurer
Term expires
March 2023



Tom Spencer,
Secretary
Term expires
March 2021



Kylie Giancotti,
Director
Term expires
March 2023



Robert Carter,
Director
Term expires
March 2022



Steve Sparks,
Director
Term expires
March 2022

MISSION STATEMENT

Making Financial Goals a Reality

The Certified Public Accounting firm of Greg P. Schmidt was retained by the Credit Union's Board of Directors to perform a comprehensive audit of the credit union's financial statements. The firm issued an unqualified opinion for the twelve-month period ending December 31, 2020.

As a state chartered financial institution, the Credit Union's financial condition, asset quality, accounting practice, and compliance with applicable law and regulations are examined yearly by the State of Texas Credit Union Department. The Credit Union received a positive report.

Statement of Financial Position

	2020	2019
Assets		
Cash and Cash Equivalents*	\$27,299,110	\$11,824,210
Investments	—	—
Loans to Members - net	74,166,698	75,062,593
Furniture & Equipment	1,116,087	1,117,967
NCUSIF Deposit	874,097	748,136
Accrued Interest Receivable	223,256	238,565
Other Assets	2,654,872	3,136,319
Total Assets	\$106,334,120	\$92,127,789
Liabilities		
Member Deposits	\$95,155,544	\$82,235,829
Accounts Payable	630,606	641,990
Other Accrued Liabilities	1,338,566	572,320
Total Liabilities	\$97,124,716	\$83,450,140
Members' Equity		
Retained Earnings	\$7,675,727	7,143,972
Statutory Reserves	1,533,677	1,533,677
Total Members' Equity	\$9,209,404	\$8,677,649
Total Liabilities And Members' Equity	\$106,334,120	\$92,127,789

Statement of Income and Expenses

	2020	2019
Interest Income	\$4,815,695	\$4,984,519
Dividends to Members	\$(374,237)	\$(392,270)
Interest on Borrowed Money	\$(127)	\$(1,246)
Provision for Loan Loss	\$(380,838)	\$(482,713)
Net Interest Income	\$4,060,493	\$4,108,290
Non-Interest Income	\$1,923,790	\$2,143,291
Operating Expenses	\$(5,452,529)	\$(5,569,572)
Net Income	\$531,754	\$682,009
Total Membership	11,382	11,254

* Includes investment instruments that do not contain material early withdrawal penalties

Tarrant County's Credit Union is a not-for-profit financial cooperative. When you are a member of Tarrant County's Credit Union, you own an institution that has been part of the Fort Worth community since 1955. As a part-owner, you share in our profits through low rates and competitive dividends. Today with over \$100 million in assets and five convenient locations, TCCU is trusted by over 11,000 members.

President/CEO's Message

In reflecting on the challenges we all faced in 2020, it's clear none of us escaped the tragic consequences of COVID-19 or the political and economic distress of the past year. And while many in our communities have suffered far greater losses than others, we have all felt the impact of these events. Nonetheless, I am confident in the resilience of our community members and am looking forward to better days ahead.



Although these challenges will continue into 2021, we are better prepared to meet our members' financial needs and do our part to help support our communities' return to normal. We took pro-active measures in 2020 to strengthen and enhance remote operations to limit service disruption in emergency situations. We engaged third party business partners to support our lending and call center departments to ensure uninterrupted member service experiences. We deferred payments, lowered interest rates, waived fees, and relaxed lending policies to accommodate the reduction in household income experienced by so many members. And, we implemented an internal Diversity, Equity, and Inclusion program to ensure cultural awareness in our workplace.

Social distancing mandates also presented distinct challenges in all aspects of our operations, including community outreach efforts, to which we are strongly committed. In spite of our inability to get out

into the community to participate in charitable causes, staff continued to make substantial monetary contributions to charities for children, animals, and the homeless. Staff donated their time to shopping and collecting coats and back to school items for those in need, and to ensuring children in lower income households had gifts to open Christmas morning. The credit union was also awarded the prestigious Dora Maxwell Social Responsibility Award at the national level, for the work staff did with homeless veterans in Fort Worth.

The losses suffered in 2020 will be felt by us for a long while; they will not, however, prevent us from picking up the pieces and moving forward to create a new tomorrow. It's with heartfelt gratitude and sincere appreciation that I thank you for your continued support and patronage during these difficult times. We have always shared a partnership with our members and have worked diligently to support you during times of need. This is your credit union; you built it. And we will continue to stand ready to serve your financial needs, in good times and bad, no matter the challenge.

In closing, I want to take the opportunity to acknowledge the tremendous efforts by our staff to ensure business continuity and excellent member service during this very difficult year. Again, I thank you for your membership, as we look forward to a brighter 2021.

Sincerely,



Lily Newfarmer
President and CEO

Chairman's Message

It's been my privilege for the past 30 years to report the successful outcome of the prior year for Tarrant County's Credit Union.



While this past year the credit union was able to continue to grow and withstand the economic impact of the pandemic virus, this success is inconsequential in comparison to the losses suffered by so many of our members and neighbors.

On behalf of the Board and credit union management, we appreciate the confidence you placed in us to assist you with your financial challenges and in securing your deposits during these times of uncertainty. As a result, TCCU grew an unprecedented 15% in assets, to \$106M, and increased capital by \$532K.

As was the case with most lenders in the nation, loan demand was greatly reduced as a result of consumer uncertainty, job losses and loss of household income, as well as infusions of cash into consumer house-

holds by means of Economic Impact Payments. Although interest rates fell to all-time lows and the Federal Reserve continued holding interest rates near zero to support the economy, most consumers held off borrowing. By year end 2020, TCCU's loan portfolio had dropped by 1.1%.

The economic disruption caused by the pandemic is far from over, but TCCU is well positioned to continue to support its members' financial needs and assist them in navigating these challenging times ahead. As the pandemic recedes, economies will reopen and there will be a return to normal. It will be a new normal, but we are anticipating what that will look like and how we can deliver the best products and services to you to help you achieve your financial goals.

On behalf of the Board of Directors, I want to express our sincere gratitude for your loyal support and assure you that we are here to serve you.

Sincerely,



Alan Thomas
Chairman

Fort Worth (Main Office)
Tarrant County Plaza Building
200 Taylor Street, Suite 215
Fort Worth, Texas 76196

Fort Worth (Downtown)
Tarrant County Admin. Building
100 E. Weatherford Street, Suite 205
Fort Worth, Texas 76196

Arlington Branch
700 E. Abram Street
Suite 102
Arlington, Texas 76010

Hurst Branch
645 Grapevine Highway
Suite 130
Hurst, Texas 76054

Lake Worth Branch
6713 Telephone Road
Suite 103
Lake Worth, Texas 76135



TCCU is committed to giving back to our community. Our staff volunteered hundreds of hours in 2020 to these local partners:

GIVING BACK

- Alliance for Children
- Carter Blood Care
- Children of the Incarcerated
- Hope Bags for the Homeless
- Presbyterian Night Shelter
- Salvation Army – Angel Tree
- Tarrant County
- United Way

RECOGNITION

Cornerstone Credit Union League, Pinnacle Marketing Awards
1st Place – Financial Education

Cornerstone Credit Union League
1st Place – Dora Maxwell (State Level)

Credit Union National Association
1st Place – Dora Maxwell (National Level)

NEW PRODUCTS & SERVICES

- Upgraded Data System to Portico
- Added Debt Protection Program
- Added Instant Decisioning on Loans

We thank you for the privilege of serving you.

**Tarrant County's Credit Union is federally insured by the
National Credit Union Administration.**



tccu-tx.com (817) 884-1470